AGENDA COMMUNITY SERVICES COMMITTEE

March 25, 2009 9:30 A.M.

Laguna Woods City Hall Council Chambers 24264 El Toro Road Laguna Woods, CA 92637

AGENDA DESCRIPTION: The Agenda descriptions are intended to give notice, to members of the public, of a general summary of items of business to be transacted or discussed.

Any person wishing to address the Community Services Committee on any matter, whether or not it appears on this agenda, may do so under the appropriate section of the agenda. Whenever possible, lengthy testimony should be presented to the Committee in writing (12 copies) and only pertinent points presented orally. Requests to speak to items on the agenda shall be heard at the appropriate point on the agenda; requests to speak about subjects not on the agenda will be heard during the **Public Comment** section of the meeting.

- I. CALL TO ORDER
- II. ROLL CALL
- III. PRESENTATIONS
- IV. COMMITTEE BUSINESS
 - A. El Toro Water District Draft Water Conservation & Water Supply Shortage Ordinance 2009-1

RECOMMENDED ACTION: Comment on the draft ordinance

B. 2010 U.S. Census

RECOMMENDED ACTION: Discuss development of an action plan for the Community Relations Subcommittee acting as the Complete Count Subcommittee of the Community Services Committee

C. Committee Calendar of Activities

RECOMMENDED ACTION: Discuss and consider modifying the calendar of activities

V. SUBCOMMITTEE REPORTS

- A. Social and Health Services
- B. Arts, Culture & Recreation
- C. Community Relations
- D. Transportation Programs/Services
- E. Environmental Programs

VI. INTERACTION WITH COMMITTEES AND ORGANIZATIONS

- A. Environmental Committee
- B. Friends of the Library
- C. Chamber of Commerce

VII. COMMITTEE MEMBER COMMENTS

VIII. PUBLIC COMMENTS

IX. ADJOURN

Next regular Community Services Committee meeting is scheduled for April 22, 2009

RECAP COMMUNITY SERVICES COMMITTEE

Regular Meeting February 25, 2009 9:30 A.M.

I. CALL TO ORDER

Meeting called to order at 9:38 am by Chair Marian Levine

II. ROLL CALL

Present: Coles, Dalrymple, Gormin, Lawyer, Levine, Margolis, Ratner, Rhodes,

Robechek, Sheppard

Absent: Rosenstein

III. PRESENTATIONS

No presentations

IV. COMMITTEE BUSINESS

A. Committee Charge and Responsibilities, and Review of Committee Procedures, Open Meeting Act and Conflict of Interest Regulations — City Manager Leslie Keane reviewed the charges, responsibilities and procedures for advisory committees appointed by the City Council. She also briefly discussed the requirements of the Brown Act, or open public meetings act, which governs meetings and communications among elected and appointed officials of public agencies. Committee members were also advised about state Conflict of Interest requirements affecting their participation on items that come before the Committee.

B. Committee Operations

The Committee approved scheduling regular meetings on the fourth Wednesday of each month, at 9:30 a.m. The Committee also established subcommittees and made the following appointments:

Social and Health Services

Ellen Dalrymple, Justine Ratner, Marion Rosenstein

Arts, Culture & Recreation

Irena Lawyer, Beverly Margolis, Loretta Sheppard

Community Relations

Joan Coles, Mel Gormin, Irena Lawyer, Roz Rhodes, Dick Robechek

<u>Transportation Programs/Services</u>

Joan Coles, Roz Rhodes, Marion Rosenstein

Environmental Programs

Mel Gormin, Marian Levine, Beverly Margolis, Dick Robechek

C. Committee Calendar of Activities

The committee reviewed the following activities planned for the remainder of the fiscal year:

March 6, 2009

March 20, 2009

March 24, 2009

April 2009

May 14, 2009

May 14, 2009

March 26, 2009

May 14, 200

Recreation Subcommittee

D. 2010 U. S. Census

The City will participate in efforts to ensure that every citizen responds to the 2010 U.S. Census questionnaire. The Community Relations Subcommittee will serve as the core of a Complete Count Subcommittee to develop and implement outreach strategies to generate such a response.

V. INTERACTION WITH COMMITTEES AND ORGANIZATIONS REPORTS

No Reports

VI. SUBCOMMITTEE REPORTS

No subcommittee reports

VII. COMMITTEE MEMBER COMMENTS

No comments

VIII. PUBLIC COMMENTS

No comments

IX. ADJOURN

Meeting adjourned at 11:10 a.m. The next meeting is scheduled for March 25, 2009

Item IV-A

City of Laguna Woods Agenda Report

FOR:

March 25, 2009 Community Services Committee Meeting

TO:

Chair and Members of the Community Services Committee

FROM:

Christopher Macon, Special Projects Manager

Agenda Item:

El Toro Water District's Proposed Water Conservation & Water

Supply Shortage Ordinance (2009-1)

Recommendation

Review and approve comments on the proposed ordinance.

Background

On March 26, 2009, the El Toro Water District's Board of Directors will consider adopting a Water Conservation & Supply Shortage Ordinance as a direct result of the cutbacks and rationing that could be forced upon them by the Metropolitan Water District of Southern California. It is possible that the El Toro Water District could see upwards of a 15% reduction in water supplied by the Metropolitan Water District as early as July 1, 2009. Any reduction would have a significant impact on water resources for Laguna Woods, as the El Toro Water District is wholly reliant on imported water.

The proposed ordinance establishes three levels of rationing based on the shortage in imported water supplied to the El Toro Water District and/or the percentage of reduction in consumer demand required to meet current supply levels. Each level of rationing mandates a series of conservation measures, including escalating limits on outside watering and hosing or washing down of paved surfaces and vehicles. In addition, several permanent measures are included that would apply to public, residential, and commercial consumers regardless of the level of rationing.

The El Toro Water District's Board of Directors would declare levels of rationing at least 15 days in advance of the effective date and provide public notice.

The proposed ordinance also provides for monthly water allocations during each of the levels of rationing. If the El Toro Water District's Board of Directors decides to implement a water allocation program, a formula would be used to limit water use according to customer class. Exceedances would be subject to penalties.

The El Toro Water District has indicated that if the proposed ordinance is adopted on March 26, 2009, it would likely take effect on April 1, 2009, with enforcement deferred in the interest of public education until July 1, 2009.

Discussion

City staff, while generally supportive of the proposed ordinance, have a number of comments related to its enforceability and likely effectiveness. Those comments are summarized below for consideration by the Community Services Committee.

- Exemptions. The ordinance is too permissive in the number of allowances for deviation from the conservation measures. For example, the permanent and Level 1 limitations on hosing or washing down vehicles is waived if an individual uses a hand-held hose or bucket, as most consumers do. The ordinance also fails to define the "safety or sanitary hazards" that are exempt from the prohibition on washing down hard or paved services and does not explicitly state that public works projects are exempt from all limitations.
- Lifesaving Exemptions. The ordinance attempts to place limitations on the use of water for landscaping that is necessary for fire protection and/or soil erosion control. Such limitations should be removed and the Orange County Fire Authority should be required to concur with assertions that landscaping is eligible for exemption under this section.
- Repair Timelines. The ordinance establishes timelines for the correction of "excessive use, loss or escape of water through breaks, leaks or malfunctions in the water user's plumbing or distribution system." These timelines are too lenient and should be set at no more than five working days for permanent and Level 1 conditions; three working days for Level 2 conditions; and two working days for Level 3 conditions.
- Outside Watering Days. In order to ensure compliance and enforceability, watering days should be specified, rather than recommended, during Levels 2 and 3. As written, this section would be impossible to enforce.

- Automated Irrigation Systems. The ordinance should prohibit the use of all irrigation systems in the event of rain. Multi-dwelling residential, sports turf and golf course areas should be required to install sensor or weather based irrigation controllers for new and replacement systems.
- Construction Site Requirements. The ordinance should require the use of recycled or non-potable water, when available, for soil compaction and dust control. Construction sites should also be required to use water hoses that are equipped with positive self-closing shut-off hose nozzles, if such devices are available for the size and type of hoses in use.
- Commercial Kitchens. In addition to the proposed permanent limitations, the use of running water to defrost food should be prohibited.
- Reporting and Outreach. The ordinance should indicate that a water waste hotline will be established for residents to report violations.

Fiscal Impact

While the proposed ordinance would apply to the City of Laguna Woods' use of water, no significant financial impact is anticipated.

Conclusion

While there are some concerns related to the enforceability and likely effectiveness of the El Toro Water District's proposed Water Conservation & Water Supply Shortage Ordinance, it is compatible with the City's environmental goals. If the Community Services Committee approves the comments listed above, City staff will note their support while providing testimony at the upcoming public hearing.

EL TORO WATER DISTRICT

WATER CONSERVATION & WATER SUPPLY SHORTAGE ORDINANCE 2009 - 1

February 2009

Modified Feb. 26, 2009

Table of Contents

Proposed Wa	ter Conservation & Water Supply Shortage Ordinance	Page
Section I.	Title	3
Section II.	Findings	3
Section III.	Declaration of Purpose and Intent of Ordinance	4
Section IV.	Definitions	5
Section V.	Application of Ordinance	6
Section VI.	Permanent Water Conservation Measures	7
Section VII.	Level 1 Water Supply Shortage (Water Supply Alert)	9
Section VIII.	Level 2 Water Supply Shortage (Water Supply Warning)	11
Section IX.	Level 3 Water Supply Shortage (Water Emergency)	13
Section X.	Other Rrovisions	15
Section XI.	Declaration & Notification of Water Shortages & Emergencies	16
Section XII.	Hardship Waiver	16
Section XIII.	Non-Compliance Charges and Penalties	17
Section XIV.	Severability	20
Appendix A	Summary Table of Mandatory Water Conservation Measures	
Appendix B	Level 1, 2 & 3 Water Supply Shortage – Recommended Outside Watering Days by City Boundary	

ORDINANCE NO. 2009 - 1

AN ORDINANCE OF THE BOARD OF DIRECTORS OF EL TORO WATER DISTRICT ESTABLISHING A WATER CONSERVATION & WATER SUPPLY SHORTAGE PROGRAM FOR USERS OF POTABLE WATER PROVIDED BY THE DISTRICT

Section I. Title

El Toro Water District Water Conservation & Water Supply Shortage Ordinance ("Ordinance")

Section II. Findings

- 1. A reliable minimum supply of potable water is essential to the public health, safety and welfare of the people and economy of Southern California.
- 2. Southern California is a semi-arid region, largely dependent on imported water supplies from Northern California and the Colorado River. Population growth, drought, climate change, environmental concerns, government policy changes, restrictions on pumping and other factors in our region, in other parts of the State and in the western U.S. make Southern California highly-susceptible to water supply reliability issues.
- Careful water management requires active conservation measures not only in times
 of drought but at all times. It is essential to ensure a reliable minimum supply of water to
 meet current and future water supply needs.
- 4. California Constitution Article X, Section 2 declares for the general welfare:
 - Water resources be put to beneficial use
 - b. Prevention of water waste and unreasonable water use or methods of water use
 - c. Full exercise of water conservation with a view to reasonable and beneficial water use
- California Water Code Section 375 authorizes water suppliers to adopt and enforce a comprehensive water conservation program to reduce water consumption and conserve supplies.

- 6. California Water Code Sections 350, et. seq., sets forth the determination and notification procedures for water suppliers seeking to declare a water shortage or a water emergency.
- 7. California Water Code Section 356 allows for the adoption of regulations and restrictions that include discontinuance of service as an enforcement option where a water shortage emergency condition has been declared.
- 8. California Water Code Section 370, et. seq., authorizes water suppliers to adopt water allocation programs for water users and allocation-based conservation water conservation pricing.
- California Water Code Sections 13550 and 13551 declare a statewide policy that the
 use of potable domestic water for irrigation purposes when reclaimed (recycled) water is
 available constitutes a waste or unreasonable use of water within the meaning of the
 State Constitution.
- 10. El Toro Water District requires that future developments utilize reclaimed (recycled) water wherever economically and technically feasible within the boundaries of the District in order to conserve potable water for the purposes of human consumption and fire protection.
- 11. The adoption and enforcement of a Water Conservation & Water Supply Shortage Ordinance is necessary to manage the District's potable water supply short- and long-term and to minimize and/or avoid the effects of drought and water shortage within the District. Such a program is essential to ensure a reliable and sustainable minimum supply of water for public health, safety and welfare.

Section III. Declaration of Purpose and Intent

- 1. To minimize or avoid the effect and hardship of potential shortages of <u>potable water</u> to the greatest extent possible, this Ordinance establishes a Water Conservation & Water Supply Shortage Program designed to:
 - a. Reduce potable water consumption (demand) through conservation and, if necessary, through monthly water allocations to all customer categories
 - b. Enable effective potable water supply planning
 - c. Assure reasonable and beneficial use of potable water
 - d. Prevent waste of potable water and maximize efficient use in the District

2. The Ordinance establishes:

- Permanent water conservation standards designed to alter behaviors related to potable water-use efficiency during non-shortage conditions
- b. Three levels of potential response to escalating water supply shortages which the El Toro Water District Board may choose to implement during times of

declared water shortage or water emergency. The three levels of response consist of increasing water use restrictions and the possible imposition of monthly water allocations to all customer categories as a result of worsening drought conditions, emergencies, and/or decreasing supplies.

Section IV. Definitions

1. General

- a. "The District" means El Toro Water District.
- b. "The Board" means the El Toro Water District Board of Directors.
- c. "Person" means any person or persons, corporation, public or private entity, governmental agency or institution, or any other user of water provided by the District.
- d. "Potable Water" means water that is suitable for drinking.
- e. "Recycled Water" means the reclamation and reuse of non-potable water and/or wastewater for beneficial use, such as irrigation. Also known as "Reclaimed Water."
- f. "Water Waste" refers to uses of water that are limited or prohibited under the Ordinance because they exceed necessary or intended use and could reasonably be prevented, such as runoff from outdoor watering.
- g. "Billing Unit" is equal to 100 cubic feet (1 CCF) of water, which is 748 gallons. Water use is measured in units of 100-cubic-feet and multiplied by applicable water usage rates for billing. Also known as a "Unit of Water."
- h. "Undue Hardship" is a unique circumstance in which a requirement of the Ordinance would result in a disproportionate impact on a water user or property upon which water is used compared to the impact on water users generally or similar properties or classes of water use.

2. Irrigation

- a. "Irrigation Controller" is the part of an automated irrigation system that instructs the valves to open and close to start or stop the flow of water.
 - "Sensor-based irrigation controller" operates based on input from a combination of sensors (rain, solar, soil moisture) installed in or around the landscaped area.
 - 2. "Weather-based irrigation controller" operates automatically based on evapo-transpiration rates and historic or real-time weather data.

- b. "Irrigation System" refers to a manual or automated watering system consisting of pipes, hoses, spray heads and/or sprinkler devices or valves. Also known as a "Landscape Irrigation System."
- C. "Positive Self-Closing Shut-Off Hose Nozzle" refers to a water-efficient hose nozzle for residential or commercial hoses that users must press or release to start or stop the flow of water. Also known as an "Automatic Shut-Off Nozzle."
- d. "Valves" refer to the part of an irrigation system that opens and closes manually or electronically to start or stop the flow of water.

3. Other

- c. "Pre-Rinse Kitchen Spray Valves" refer to highly water-efficient sprayers that commercial kitchens use to rinse dishes in the sink before washing and for other preliminary cleaning purposes.
- b. "Single-Pass Cooling System" refers to an air conditioning, refrigeration or other cooling system that removes heat by transferring it to a supply of clean water and dumping the water down the drain after a single use. This type of cooling system is extremely water-inefficient compared to systems that recirculate the water.

Section V. Application of Ordinance

- 1. Ordinance provisions apply to any person or entity using <u>potable</u> water provided by the District. This includes individuals, persons, corporations, public or private entities, governmental agencies or institutions, or any other users of District water.
- 2. The provisions of this Ordinance does not apply to the following:
 - d. Water use which is immediately necessary to protect public health and safety or for essential government services, such as police, fire and similar services.
 - b. Recycled water use for irrigation. Use of recycled water requires a permit that has specific use restrictions, many of which focus on water efficiency. Given such permits and the interest in promoting the use of recycled water as a means to preserve potable, recycled water is exempt from all requirements of this Ordinance.
 - c. Water used by commercial nurseries and growers to sustain plants, trees, shrubs, crops or other vegetation intended for commercial sale.
- 3. This Ordinance is intended solely to further the conservation of <u>potable</u> water. It is not intended to implement any provision of federal, state or local statutes, ordinances or regulations relating to protection of water quality or control of drainage or runoff. Refer to the local jurisdiction or Regional Water Quality Control Board for information on storm water ordinances or management plans.

Section VI: Permanent Mandatory Water Conservation Measures

The following Permanent Mandatory Water Conservation Measures for potable water are in effect at all times.

- 1. General Restrictions Residential, Commercial and Public Customers
 - a. Limits on Watering Hours
 - 1. Watering or irrigating is prohibited any day of the week between 10:00 a.m. and 5:00 p.m..
 - 2. This applies to lawns, landscaping and all other vegetated areas.
 - 3. The following are exempt from this restriction:
 - a. Watering with a hand-held bucket or similar container
 - b. Watering with a hand-held hose equipped with a positive selfclosing shut off hose nozzle
 - c. Adjusting or repairing an irrigation system for very short periods of time
 - b. Limits on Watering Duration
 - 1. Watering or irrigating with a device or system that is <u>not</u> continuously attended is limited to no more than 15 minutes per valve.
 - 2. This applies to lawns, landscaping and all other vegetated areas.
 - 3. The following irrigation systems are exempt:
 - a. Very low-flow drip-type systems where no emitter discharges more than two (2) gallons of water per hour
 - Systems equipped with weather-based controllers or stream-rotor sprinklers that meet a 70% efficiency standard
 - c. No Excessive Water Flow or Runoff: It is prohibited to water lawns, landscaping and vegetated areas in a manner that causes or allows excessive water flow or runoff onto an adjoining sidewalk, driveway, street, alley, gutter or ditch.
 - d. Obligation to Fix Leaks, Breaks or Malfunctions in lines, fixtures or facilities
 - 1. Excessive use, loss or escape of water through breaks, leaks or malfunctions in the water user's plumbing or distribution system:

- Is prohibited for any period of time after such water waste should have reasonably been discovered and corrected
- b. Must be corrected in no more than seven (7) days of District notification

e. No Hosing or Washing Down Hard or Paved Surfaces

- 1. It is prohibited to hose or wash down hard or paved surfaces, such as sidewalks, walkways, driveways, parking areas, tennis courts, patios or alleys.
- 2. When it is necessary hose or wash down hard or paved surfaces to alleviate safety or sanitary hazards, the following may be used:
 - a. Hand-held bucket or similar container
 - b. Hand-held hose equipped with a positive self-closing shut off hose nozzle
 - c. Low-volume high-pressure cleaning machine equipped to recycle used water

f. No Hosing or Washing Down Vehicles

- It is prohibited to use water to hose or wash down a motorized or nonmotorized vehicle, including but not limited to automobiles, trucks, vans, buses, motorcycles, boats or trailers.
- 2. The following are exempt from this restriction:
 - a. Use of a hand-held bucket or similar container
 - Use of a hand-held hose equipped with a positive self-closing shut off hose nozzle
 - c. Commercial car washing facility
- g. Re-Circulating Decorative Water Fountains and Features: Effective July 1, 2010, all decorative water fountains and water features must re-circulate water -or users must secure a waiver from the District.

2. Commercial Food-Serving & Lodging Requirements

- a. Water Served Only Upon Request. Eating or drinking establishments, including but not limited to restaurants, hotels, cafes, bars or other public places where food or drinks are sold, or served or offered for sale, are prohibited from providing drinking water to any person unless requested.
- b. Option Not To Have Towels/Linens Laundered. Hotels, motels and other commercial lodging establishments must provide guests the option of not having their used towels and linens laundered. Lodging establishments must prominently display notice of this option in each room and/or bathroom, using clear and easily understood language.

3. Commercial Kitchen Requirements

- a. Water-Efficient Pre-Rinse Kitchen Spray Valves. Food preparation establishments, such as restaurants, cafes and hotels, are prohibited from using non-water efficient kitchen spray valves, as follows:
 - 1. New kitchen spray valves must use 1.6 gallons or less per minute.
 - 2. Effective July 1, 2010, existing kitchen spray valves must be retrofitted to models using 1.6 gallons of water or less per minute.

4. Commercial Water Recirculation Requirements

- a. Car Wash and Laundry System Requirements: Effective July 1, 2009, all new commercial car-wash and laundry facilities and systems must re-circulate the wash water -- or secure a waiver of this requirement from the District.
- b. No Single-Pass Cooling Systems: Buildings requesting <u>new</u> water service or being <u>remodeled</u> are prohibited from installing single-pass systems.
- 5. Indiscriminate Water Use. Upon notice by the District, persons shall cease to cause or permit the indiscriminate use of water not otherwise prohibited above which is wasteful and without reasonable purpose.
- 6. Public Health and Safety. These regulations shall not be construed to limit water use which is immediately necessary to protect public health and safety for essential government services, such as police, fire and similar services.

Section VII: Level 1 Water Supply Shortage (Water Alert) Up to 20% shortage in imported water supplied to the District and/or up to 20% reduction needed in consumer demand

1. Level 1 Water Supply Shortage

- a. A Level 1 Water Supply Shortage exists when the District Board of Directors, at its sole discretion, determines and declares that a reduction in consumer demand is necessary due to drought or water supply cutbacks in order to make more efficient use of water and appropriately respond to existing water conditions.
- b. The type of event that may prompt the Board to declare a Level 1 Water Supply Shortage could include, among other factors, a finding that its wholesale water provider has allocated to the District at least 80% of the District's base water supply. "Base water supply" refers to the District's average annual water purchases from the wholesaler over a given period, e.g., 2004-2006. At this water allocation level, the District could experience a shortage in imported supplies of up to 20%.
- 2. Mandatory Permanent Water Conservation Measures identified in Section VI <u>remain</u> in effect.

- 3. Level 1 Mandatory Water Conservation Measures take effect upon the Board declaring a Level 1 Water Supply Shortage and apply for the duration of the shortage:
 - a. Limits on Outside Watering Days
 - No more than three (3) days per week from April October and no more than one (1) day per week from November March. This applies to lawns, landscaping and all other vegetated watering schedules. Recommended watering days have been established to coincide with Municipal City Boundaries. Refer to Appendix B for recommended watering days.
 - 2. The following are exempt from these restrictions:
 - a. Watering with a hand-held bucket or similar container
 - b. Watering with a hand-held hose equipped with a positive selfclosing shut off hose nozzle
 - c. Irrigation systems that exclusively use very-low-flow drip type systems where emitters discharge no more than two (2) gallons of water per hour.
- 4. Water Allocations/Water Budget: The District may find it necessary to allocate water to all customers. Water allocations will be based upon a formula developed by the District to fairly and equitably limit use of water across all customer classes taking into consideration conservation efforts to date, providing minimum allocations for health and safety, limiting outside irrigation and one which is within allocations that may be imposed on the District by our wholesale water supplier.
 - a. The District will establish a water allocation for property served by the District using a method that does not penalize persons for the implementation of conservation methods or the installation of water savings devices. The District must provide notice of the allocation by including it in the regular billing statement for the fee or charge or by any other mailing to the address to which the District customarily mails the billing statement for fees or charges for on-going water service. The Notice will provide the customer their monthly allocation for the time period covered by Level 1.
 - b. Following the effective date of the water allocation as established by the District, any person that uses water in excess of the monthly allocation will be subject to a penalty in an amount established by the Board of Directors at the time of a Level 1 declaration for each billing unit of water in excess of the allocation. The penalty for excess water usage will be based upon monthly usage and will be in addition to any other remedy or penalty that may be imposed for violation of this Ordinance.
- 5. Other Prohibited Uses: The District may implement other prohibited water uses as deemed necessary, after notice to customers.

Section VIII: Level 2 Water Supply Shortage (Water Supply Warning) Up to 40% shortage in imported water supplied to the District and/or up to 40% reduction needed in consumer demand

1. Level 2 Water Supply Shortage

- a. A Level 2 Water Supply Shortage exists when the District Board of Directors, at its sole discretion, determines and declares that an additional reduction in consumer demand is necessary due to drought or water supply cutbacks in order to make more efficient use of water and appropriately respond to water conditions.
- b. The type of event that may prompt the Board to declare a Level 2 Water Supply Shortage could include, among other factors, a finding that its wholesale water provider allocated to the District at least 60% of the District's base water supply. "Base water supply" refers to the District's average annual water purchases from the wholesaler over a given period, e.g., 2004-2006. At this water allocation level, the District could experience a shortage in imported supplies of up to 40%.
- 2. The following mandatory water conservation measures remain in effect during a Level 2 Water Supply Shortage:
 - a. Permanent Water Conservation Measures identified in Section VI
 - b. Level 1 Water Conservation Measures identified in Section VII
- 3. The following water conservation measures take effect upon declaration of a Level 2 Water Supply Shortage and apply for the duration of the Shortage:

a. Additional Limits on Outside Watering Days

- 1. Watering lawns, landscaping and other vegetated areas is limited to no more than two (2) days per week from April October. This is one (1) day less than required during a Level 1 Water Shortage. The number of watering days permitted from November March remains the same at no more than one (1) day per week.
- 2. The District will establish and post the new watering schedule. Recommended watering days have been established to coincide with Municipal City Boundaries. Refer to Appendix B for recommended watering days.
- 3. The following are exempt from these restrictions:
 - a. Watering with a hand-held bucket or similar container
 - b. Watering with a hand-held hose equipped with a positive selfclosing shut off hose nozzle
 - c. Irrigation systems that exclusively use very-low-flow drip type systems where emitters discharge no more than two (2) gallons of water per hour.

- b. Shorter Timeframe to Fix Leaks, Breaks or Malfunctions in water users' pipelines, fixtures or facilities.
 - Excessive use, loss or escape of water through breaks, leaks or other malfunctions in the water user's plumbing or distribution system must be fixed in no more than five (5) days following notification from the District – unless other arrangements are made with the District.
 - 2. This shorter timeframe is two (2) days less than required under Permanent Water Conservation Measures, Section VI.

c. No Filling or Refilling Ornamental Lakes and Ponds

- 1. Filling or refilling ornamental lakes and ponds is prohibited.
- Exempt are ornamental lakes and ponds that sustain aquatic life –
 provided such life is of significant value and was actively managed in the
 water feature prior to declaring the shortage.

d. No Filling or Refilling Residential Pools or Spas

- 1. Filling residential swimming pools or outdoor spas is prohibited; refilling more than one (1) foot of water is prohibited.
- 2. <u>Exempt</u> are individuals who, due to health reasons or medical conditions, find it necessary to fill or refill their pools or spas.
- e. No Hosing or Washing Down Vehicles: It is prohibited to use water to hose or wash down a motorized or non-motorized vehicle, including but not limited to automobiles, trucks, vans, buses, motorcycles, boats or trailers. The only exemption from this restriction is washing vehicles at a commercial car washing facility that recycles its wash water.
- f. Other Prohibited Uses: The District may implement other prohibited water uses as deemed necessary, following notification of customers.
- 4. Water Allocations/Water Budget: The District may find it necessary to allocate to all customers. Water allocations will be based upon a formula developed by the District to fairly and equitably limit use of water across all customer classes taking into consideration of conservation efforts to date, providing minimum allocations for health and safety, limiting outside irrigation and one which is within allocations that may be imposed on the District by our wholesale water supplier.
 - a. The District will establish a water allocation for property served by the District using a method that does not penalize persons for the implementation of conservation methods or the installation of water savings devices. The District must provide notice of the allocation by including it in the regular billing statement for the fee or charge or by any other malling to the address to which the District customarily mails the billing statement for fees or charges for on-going water

- service. The Notice will provide the customer their monthly allocation for the time period covered by **Level 2**.
- b. Following the effective date of the water allocation as established by the District, any person that uses water in excess of the monthly allocation will be subject to a penalty in an amount established by the Board of Directors at the time of a Level 2 declaration for each billing unit of water in excess of the allocation. The penalty for excess water usage will be based upon monthly usage and will be in an addition to any other remedy or penalty that may be imposed for violation of this Ordinance.
- 5. Other Prohibited Uses: The District may implement other prohibited water uses as deemed necessary, after notice to customers.

Section IX. Level 3 Water Shortage (Water Emergency) More than 40% shortage in imported water supplied to the District and/or more than 40% reduction needed in consumer demand

- 1. Level 3 Water Supply Shortage Emergency
 - a. A Level 3 Water Supply Shortage exists when the District Board of Directors, at its sole discretion, determines and declares that a further additional reduction in consumer demand is necessary due to drought or water supply cutbacks in order to make more efficient use of water and appropriately respond to existing water conditions.
 - b. The type of event that may prompt the Board to declare a Level 3 Water Supply Shortage Emergency could include, among other factors, a finding that its wholesale water provider allocated to the District less than 60% of the District's base water supply. "Base water supply" refers to the District's average annual wholesale water purchases over a given period, e.g., 2004-2006. At this reduced water allocation level, the District could experience a shortage in imported supplies of more than 40%.
- 2. The following mandatory water conservation measures remain in effect:
 - a. Permanent Water Conservation Measures identified in Section VI
 - b. Level 1 Water Conservation Measures identified in Section VII
 - c. Level 2 Water Conservation Measures identified in Section VIII
- 3. The following mandatory water conservation measures take effect upon declaring a Level 3 Water Emergency and apply for the duration of the Emergency:
 - a. All Outside Watering Prohibited
 - 1. Watering is prohibited on any day at any time for lawns, landscaping and all vegetated areas.
 - 2. **Exempt** from this restriction are the following -- unless the District determines that recycled water is available and lawful for use:

- a. Public works projects and actively-irrigated environmental mitigation projects
- b. Maintenance of vegetation, trees and shrubs using (subject to hour restrictions in Section VI.1.a.1):
 - 1. A hand-held bucket or similar container
 - 2. A hand-held hose equipped with a positive self-closing shut off hose nozzle
 - 3. Irrigation systems that exclusively use very-low-flow drip type systems where emitters discharge no more than two (2) gallons of water per hour
- c. Maintenance of (subject to hour restrictions, Section VI.1.a.1):
 - Existing landscaping necessary for fire protection and/or soil erosion control
 - 2. Plant materials identified as rare or essential to the well being of endangered/rare species
- b. Shorter Timeframe to Fix Leaks, Breaks or Malfunctions in pipelines, fixtures or facilities.
 - 1. Excessive use, loss or escape of water through breaks, leaks or malfunctions in the water user's plumbing or distribution system must be fixed in **no more than three (3) days** following District notification unless other arrangements are made with the District. The timeframe is two (2) days less than for Level 2.
- c. No New Potable Water Service
 - 1. During a Level 3 Water Emergency, the District will not provide:
 - a. New potable water service
 - b. New water meters (temporary or permanent)
 - c. Will-serve letters
 - 2. The District will only issue will-serve letters in the following cases:
 - q. Projects necessary to protect public health, safety & welfare
 - b. Projects that have a valid, unexpired city building permit
 - Projects in which applicants can provide -- to the satisfaction of the District -- substantial evidence of an enforceable commitment that water demands will be offset prior to the provision of a new water meter(s)
 - 3. This prohibition **does not preclude** resetting or turning-on meters to restore or continue water service interrupted for one year or less.
- 4. **Discontinue Service**: Per Water Code Section 356, the District, in its sole discretion, may discontinue service to customers who willfully violate Section IX provisions.
- 5. Water Allocations/Water Budget: The District may find it necessary to allocate to all customers. Water allocations will be based upon a formula developed by the District to

fairly and equitably limit use of water across all customer classes taking into consideration conservation efforts to date, providing minimum allocations for health and safety, limiting outside irrigation and one which is within allocations that may be imposed on the District by our wholesale water supplier.

- a. The District will establish a water allocation for property served by the District using a method that does not penalize persons for the implementation of conservation methods or the installation of water savings devices. The District must provide notice of the allocation by including it in the regular billing statement for the fee or charge or by any other mailing to the address to which the District customarily mails the billing statement for fees or charges for on-going water service. The Notice will provide the customer their monthly allocation for the time period covered by Level 3.
- b. Following the effective date of the water allocation as established by the District, any person that uses water in excess of the monthly allocation will be subject to a penalty in an amount established by the Board of Directors at the time of a Level 3 declaration for each billing unit of water in excess of the allocation. The penalty for excess water usage will be based upon monthly usage and will be in addition to any other remedy or penalty that may be imposed for violation of this Ordinance.
- 6. Other Prohibited Uses: The District may implement other prohibited water uses as deemed necessary, following notification of customers

Section X. Other Provisions

1. Customer Water Conservation Plans

a. Customers with high annual water usage. During Level 1, Level 2 or Level 3 Water Shortages or Emergencies, the District Board of Directors, at its sole discretion and by written request, may require residential, commercial and/or public customers using ten thousand (10,000) or more billing units per year to submit a Water Conservation Plan to the District and to submit quarterly progress reports on such plan. The conservation plan must make recommendations for increased water savings, including increased use of recycled water based on feasibility. Quarterly progress reports must include status on implementation of recommendations.

2. Recycled Water To Replace Potable Water Use

- a. Future Developments. When available, El Toro Water District requires the use of recycled water in future developments.
- b. **New Water Service:** Prior to the connection of any new water service, the District will determine whether recycled water is appropriate and available to meet the requirements of the new service request. Recycled water must be utilized to the extent feasible, as determined by the District.
- c. Transition from Potable Water: The District may prohibit the use of potable water in certain instances if the District determines that a specified use for

potable water could be achieved with recycled water as a cost-effective alternative and the customer is given a reasonable time to make the conversion, as determined by the District's General Manager.

Section XI. Declaration & Notification of Water Shortages/Emergencies

1. **Declaration of a Level 1, 2 or 3 Water Shortage Emergency:** The District Board of Directors may declare a Level 1, 2 or 3 Water Shortage Emergency in accordance with the procedures specified in Water Code Sections 351 and 352 (Public Hearing, Notice and Publication). Thereafter, penalties and violations under Section XIII apply.

2. Notification of Declared Water Shortages and Emergencies

- a. The District must publish a copy of the water shortage/emergency resolution in a newspaper used for the publication of official notices within the jurisdiction of the District within ten (10) days of the date that the shortage level is declared.
- b. Additional mandatory conservation requirements will take effect no sooner than the **fifteenth (15) day** after the date that the shortage level is declared

3. Notification of Declared Water Allocation or Water Budget Program

- a. If the District Board of Directors, at its sole discretion, establishes a water allocation or water budget program during a Level 1, 2 or 3 Water Shortage/Emergency:
 - 1. The District will provide **notice of the program** to customers via U.S. mail, other mailings in which the District customarily sends billing statements, automated calling and/or e-mail outreach
 - 2. The program will take effect on the date of the notification mailing or at such later date as specified in the notice.

Section XII. Hardship Waiver

- 1. Undue and Disproportionate Hardship: If, due to unique circumstances, a specific requirement of the Ordinance would result in undue hardship to a person using water or to property upon which water is used, that is disproportionate to the impacts to water users generally or to similar property or classes of water users, then the person may apply for a waiver to the requirements as provided in this section.
- 2. **Written Finding:** The waiver may be granted or conditionally granted only upon a written finding of the existence of facts demonstrating an undue hardship.
 - a. Application for a Waiver: Application for a waiver must be on a form prescribed by the District and accompanied by a \$25 non-refundable processing fee.
 - b. **Supporting Documentation**: The application must be accompanied by photographs, maps, drawings, and other information, including a written statement of the applicant.

- c. Required Findings for Waiver: Based on the information and supporting documents provided in the application, additional information provided as requested, and water use information for the property as shown by the records of the District, the District General Manager in making the waiver determination will take into consideration the following:
 - 1. That the waiver does not constitute a grant of special privilege inconsistent with the limitations upon other residents and businesses:
 - That because of special circumstances applicable to the property or its
 use, the strict application of this Ordinance would have a disproportionate
 impact on the property or use that exceeds the impacts to residents and
 businesses generally;
 - That the authorizing of such waiver will not be of substantial detriment to adjacent properties, and will not materially affect the ability of the District to effectuate the purpose of this Ordinance and will not be detrimental to the public interest; and
 - 4. That the condition or situation of the subject property or the intended use of the property for which the waiver is sought is not common, recurrent or general in nature.

d. Approval Authority

- The District General Manager or his designee(s) must act upon any completed Application for a Waiver no later than ten (10) days after receipt by the District.
- 2. The General Manager or his designee(s) may approve, conditionally approve, or deny the waiver and the decision will be final.
- The applicant requesting the waiver must be promptly notified in writing of any action taken. Unless specified otherwise, at the time a waiver is approved, it will apply to the subject property for the duration of the water supply shortage or emergency.

Section XIII: Non-Compliance Charges and Penalties

- 1. Non-Compliance with Permanent, Level 1 & Level 2 Mandatory Conservation Measures
 - a. The following will apply to persons or entities that fail to comply with any provision of the Ordinance for Permanent, Level 1 and Level 2 mandatory water conservation measures.
 - 1. **First Instance of Non-Compliance:** The District will issue a **written warning** and send it along with an explanation of the violation.
 - Second Instance of Non-Compliance: A second instance of noncompliance with the Ordinance within the preceding twelve (12) calendar

- months is punishable by a non-compliance charge on the water bill not to exceed one hundred dollars (\$100).
- 3. Third Instance of Non-Compliance: A third instance of non-compliance with the Ordinance within the preceding twelve (12) calendar months is punishable by a non-compliance charge on the water bill not to exceed two hundred and fifty dollars (\$250)
- 4. Fourth and Subsequent Instances of Non-Compliance: A fourth or any subsequent instance of non-compliance with this Ordinance is punishable by a non-compliance charge on the water bill not to exceed five hundred dollars (\$500).
- b. **Misdemeanor:** Pursuant to Water Code Section 377, any instance of non-compliance with the Ordinance may be prosecuted as a misdemeanor punishable by imprisonment in the county jail for not more than thirty (30) days or by a fine not exceeding one thousand dollars (\$1,000) or by both.
- c. **Separate Offenses**: Each day that a person of entity is non-compliant with the Ordinance is a separate offense.

2. Non-Compliance with Level 3 Mandatory Conservation Measures

- a. Non-Compliance Charges: The following will apply to persons or entities failing to comply with any provision of the Ordinance for Level 3 mandatory water conservation measures:
 - 1. First Instance of Non-Compliance: The District will issue a written warning and send it along with an explanation of the violation.
 - 2. Second Instance of Non-Compliance: A second instance of non-compliance with the Ordinance within the preceding twelve (12) calendar months is punishable by a non-compliance charge on the water bill not to exceed two hundred and fifty dollars (\$250).
 - 3. Third Instance of Non-Compliance: A third instance of non-compliance with the Ordinance within the preceding twelve (12) calendar months is punishable by a non-compliance charge on the water bill not to exceed five hundred dollars (\$500).

b. Water Flow Restrictor and/or Termination of Service

- 1. Water Flow Restrictor Device. In addition to any non-compliance charges, the District may install a water flow restrictor device. If the District determines to install a water flow restrictor, installation of the flow restrictor would follow written notice of intent to the customer and would be in place for a minimum of forty eight (48) hours.
- 2. **Termination of Service:** In addition to any non-compliance charges and the installation of a water flow restrictor, the District may disconnect

and/or terminate a customer's water service, pursuant to Water Code Section 356.

3. Costs for Water Flow Restrictors and Service Disconnection

- a. A person or entity in non-compliance with this Ordinance is responsible for payment of the District's charges for installing and/or removing any flow restricting device and for disconnecting and/or reconnecting service per the District's schedule of charges then in effect.
- b. The charge for installing and/or removing any flow restricting device must be paid to the District before the device is removed.
- c. Nonpayment will be subject to the same remedies as nonpayment of basic water rate
- c. **Misdemeanor:** Pursuant to Water Code, Section 377, any instance of non-compliance with the Ordinance may be prosecuted as a misdemeanor punishable by imprisonment in the county jail for not more than thirty (30) days or by a fine not exceeding one thousand dollars (\$1,000) or by both.
- 3. **Separate Offenses**: Each day that a person or entity is non-compliant with the Ordinance is a separate offense.

4. Notice of Non-Compliance/ Appeal and Hearing Process

- a. The District will issue a **Notice of Non-Compliance** by mail or personal delivery at least ten (10) days before taking enforcement action. The notice will describe the violation and, if applicable, the date by which corrective action must be taken.
- b. A customer may appeal the Notice of Non-Compliance by filing a written Notice of Appeal with the District no later than the close of business on the 10th day following receipt of the enforcement action. A customer appeal shall state the grounds for the appeal.
 - 1. Any Notice of Non-Compliance not timely appealed will be final.
 - 2. Upon receipt of a timely appeal, the District will schedule a hearing on the appeal and mail written notice of the hearing date to the customer at least ten (10) days before the hearing.
 - The District General Manager or his designee(s) will hear the appeal and issue a written Notification of Decision within ten (10) days of the hearing.

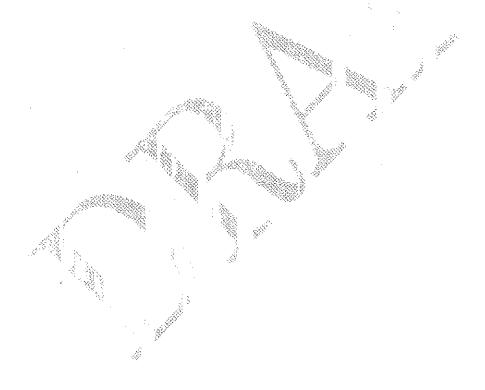


c. Pending receipt of a written appeal or pending a hearing pursuant to an appeal, the District may take appropriate steps to prevent the unauthorized use of water given the nature and extent of the violations and the current declared water shortage level condition, including restricting the level of water use until the appeal is heard.

5. Utilization of Collected Prohibition and Allocation Penalty Funds

The Board of Directors hereby declares its intent to use these funds to pay any penalties/charges that may be imposed by the wholesale water provider of the District for exceeding its baseline water supply allocation and in furtherance of conservation efforts and/or acquisition of supplemental water supplies.

Section XIV: Severability: If any section, subsection, sentence, clause or phrase in this Ordinance is for any reason held invalid, the validity of the remainder of the Ordinance will not be affected. The District Board of Directors hereby declares it would have passed this Ordinance and each section, subsection, sentence, clause or phrase thereof, irrespective of the fact that one or more sections, subsections, sentences, clauses, or phrases thereof is declared invalid.



Appendix A

ETWD Water Conservation & Water Shortage Ordinance Provisions Summary Table of Mandatory Water Conservation Measures

Year-round	Water Supply Alert	Water Supply Warning	Water Emergency
Permanent	Level 1 Water Supply Shartage - Up to 20% shortage in imported supplies to District	Level 2 Water Supply Shortage - Up to 40% shortage in imported supplies to District	Level 3 Water Supply Shortage - More than 40% shortage in imported supplies to District
Ordinance Section VI	Ordinance Section VII Same as Permanent Measures PLUS	Ordinance Section VIII Same as Permanent & Level 1 Measures PLUS	Ordinance Section IX Same as Permanent, Level 1& Level 2 Measures PLUS
General Restrictions			
a. Prohibited any day of the week between 10 am – 5 pm PST (except using bucket or positive self closing shut-off hose nozzle or for quick system repairs)	a. Watering limited to:- 3 days a week from Apr-Oct- 1 day a week from Nov-Mar	a. Watering limited to;- 2 days a week from April-Oct- Nov-Mar remains 1 day a week	a. All watering prohibited (some exceptions)
b. No more than 10 minutes of watering per valve on unattended automatic irrigation systems (some exemptions)		b. Fix leaks/breaks within reasonable time or no more than 5 days of District notice	b. Fix leaks/breaks within reasonable time or no more than 3 day of District notice
c. No excessive water flow or runoff		 c. No filling or refilling ornamental lakes and ponds (some exceptions) d. No filling residential swimming pools or outdoor spas or refilling more than 1 foot (some exceptions) 	c. No new potable water, new water meters (temporary or permanent) or issuance of will-serve letters (some exceptions for will-serve letters)
d. Fix leaks/breaks within reasonable time or no more than 7 days of District notice		e. Wash cars only at commercial car wash with re-circulating system	d. Option to discontinue service for customers who willfully violate provisions during water emergency

Appendix A

ETWD Water Conservation & Water Shortage Ordinance Provisions Summary Table of Mandatory Water Conservation Measures

Year-round	Water Supply Alert	Water Supply Warning	Water Emergency
Permaneni	Level 1 Water Supply Shortage - Up to 20% shortage in imported supplies to District	Level 2 Water Supply Shortage - Up to 40% shortage in imported supplies to District	Level 3 Water Supply Shortage - More than 40% shortage in imported supplies to District
Ordinance Section VI	Ordinance Section VII Same as Permanent Measures PLUS	Ordinance Section VIII Same as Permanent & Level 1 Measures PLUS	Ordinance Section IX Same as Permanent, Level 1& Level 2 Measures PLUS
:		The distribution of the second	And the second s
e. No hosing or washing down hard or paved surfaces (except by hand to eliminate safety or sanitary hazards)	Optional Program at Levels 1, 2 or 3: Require high water u submit water conservation plan and reports to the District.	Optional Program at Levels 1, 2 or 3: Require high water users in District (10,000 billing units or more per year) to submit water conservation plan and reports to the District.	000 billing units or more per year) to
f. No hosing or washing down vehicles, except using a bucket or positive self closing shut-off hose nozzle or commercial car wash			
g. Decorative water fountains or features must re-circulate water, eff. 7/1/10 or get waiver			
Commercial Food Serving/Lodging			
 a. Restaurants only serve water on request 			
b. Hotels must provide guests option to not launder linens/towels			
		Control of the Contro	

Appendix A

ETWD Water Conservation & Water Shortage Ordinance Provisions Summary Table of Mandatory Water Conservation Measures

Water Supply Warning Water Emergency	Level 3 Water Supply Shortage - Up to 40% shortage in imported supplies to District in imported supplies to District	Ordinance Section VIII Same as Permanent & Level 1 Measures Same as Permanent, Level 1& Level 2 PLUS						
Water Supply Alert	o 20% o District	A	The second secon		A TRIPLE OF THE PARTY OF THE PA			
Year-round	Permanent Water shortage	Ordinance Section VI Same a	Commercial Kitchens	a. Water-efficient pre-rinsekitchen sprayers required for:New installationsRetrofits, eff 7/1/15	The state of the s	a. No installation of non-re-	circulating car wash or laundry	b. No single-pass cooling sys. for new or remodeled buildings

Level 1, 2 & 3 Water Supply Shortage - Recommended Outside Watering Days by City Boundary ETWD Water Conservation & Water Shortage Ordinance Provisions

And the second s	Water Supply Alert	Water Supply Warning	Wafer Emergency	
Action and the second s	Level 1	Level 2	Level 3	
	Water Supply Shortage - Up to 29% shortage in imported supplies to District	Water Supply Shortage - Up to 40% shortage in imported supplies to District	Water Supply Shortage - More than 40% shortage in imported supplies to District	
	Watering Limited to:	Watering limited to:	Watering prohibited	
City/Municipality	3 days a week from April to Oct. Nov. – Mar. 1 day a week	2 days a week from April to Oct. Nov. – Mar. remains 1 day a week		
	(Note Section VII.3.a.2 for	(Note Section VIII 3 c. 3	(Note Section IX.3.a.2 for Exemptions)	
	ryenthions)	for Exemptions)		
	wakesi (dan		THE PARTY AND TH	

		Monday or Thursday & Saturday or	Prohibited - Note Exemption
City of Mission Vieyo	Monday & Inursday & Saturday or Sunday	Sunday	
City of Aliso Viejo	Monday & Thursday & Saturday or Sunday	Monday or Thursday & Saturday or Sunday	Prohibited – Note Exemption
City of Laguna Woods	Tuesday & Friday & Saturday or Sunday	Tuesday or Friday & Saturday or Sunday	Prohibited – Note Exemption
City of Laguna Hills	Tuesday & Friday & Saturday or Sunday	Tuesday or Friday & Saturday or Sunday	Prohibited – Note Exemption
City of Lake Forest	Tuesday & Friday & Saturday or Sunday	Tuesday or Friday & Saturday or Sunday	Prohibited – Note Exemption

Fiscal Year 2008-2009 Program Schedule Revised March 2009

Month	Community Services Committee	Friends of the Library	Human Relations Committee
July 2008	Movie Matinee Kite Runner	Program July 12, 2008	
	Sunday, July 13, 2008	Local author showcase	
August			Program: Islamic Culture
2008			and Religion
	-		Re-schedule to Nov 13,2008
September	Trip: Warner Brother Studio	Movie Sept 14, 2008	
2008	Tour Sept 18, 2008	84 Charing Cross Road	
October		Program Oct 19, 2008	Trip: Korean Museum and
2008		Genealogy event	Little Saigon Oct 30, 2008
November	Movie Kit Kittredge: An American		Program: Islamic Culture
2008	Girl Sunday, Nov 9, 2008		and Religion Nov 13, 2008
December	Trip: Nethercutt Museum Dec 4,	International Holiday	Program: International
2008	2008	Celebration Dec 12, 2008	Holiday Celebration, Dec
			12, 2008 Ficklin Hall
January	Program Social Services	Movie	
2009	TBASubcommittee Fall Prevention	IBA	
February	Movie Matinee Mama Mia		Trip: Tiger Woods Center/
2009	Sunday, Feb 22, 2009		Black History Museum LA
March	City's 10th Birthday	City's 10th Birthday	City's 10th Birthday
2009	Celebration	Celebration	Celebration
April	Trip: Sam Maloof House tour,	Program TBA	
2009	lunch and tour of the Graber Olive		
And the second s	House, April 9, 2009		
May	Program TBA Social Services	Movie TBA	Program: Multi-cultural and
5003	Subcommittee Cooking for One		religious diversity in the
			ALIMITATE Y IVERS I'M'S GOOD

June		Program TBA	Trip Latin American	
2009			Cultural Museum Long	
	,		Beach IBA	

Other events

Environmental Program

September 20, 2008

City Hall