



City of Laguna Woods
Orange County Sheriff's Department

FREQUENTLY ASKED QUESTIONS
(CRIME REPORTING)

HOW DO I REPORT A CRIME?

In the event of an emergency, please dial **911** and follow the dispatcher's instruction.

To report a crime that has already occurred or does not constitute an immediate danger, please call the Orange County Sheriff's Department at **(949) 770-6011** and a deputy will respond to your location. If you are no longer at the scene of the crime, please call from your home or another safe and comfortable location as high call volumes may result in longer wait times. Visiting Laguna Woods City Hall or the Sheriff's Department in-person will result in similar wait times as deputies are not always available on-site.

HOW DO I REQUEST A COPY OF A POLICE REPORT?

Reports and other documents requested without a subpoena, court order, or specific statutory authority are treated by the Orange County Sheriff's Department as a request made under the California Public Records Act (CPRA). Many of the Sheriff's records may be exempt from disclosure under the provisions of the CPRA. [See e.g. Cal. Gov. Code Sec. 6254(f).] In order to identify responsive records and review them for possible exemptions, the Sheriff may take up to 10 calendar days to respond to a CPRA request [Cal. Gov. Code Sec. 6253(c)] and, if necessary, may take a reasonable period of time thereafter to produce the non-exempt records that are responsive to the request. If your request is approved, you will be contacted for pick-up and payment (if applicable).

Requests can be made in the following ways – **In person:** Monday through Friday, 8:00 a.m. to 5:00 p.m., 320 N. Flower Street, Santa Ana, CA 92703; **via U.S. mail:** P.O. Box 449, Santa Ana, CA 92702; **via email:** reportrequest@ocsd.org; and **via fax:** 714-834-5466. Traffic collision reports can also be requested online at www.ocsd.org.

For more information, please call the Sheriff's Department at (714) 647-7000.

OTHER NON-EMERGENCY REPORTING INFORMATION

To report potentially unsafe drivers... Orange County Sheriff's Department, (949) 770-6011 or California Department of Motor Vehicles, www.dmv.ca.gov

To report suspected elder/disabled adult abuse (in a private home)... Orange County Social Services Agency, Adult Protective Services, (800) 451-5155

To report suspected elder/disabled adult abuse (in a licensed care facility)... Orange County Council on Aging, Long-Term Care Ombudsman Service, (714) 479-0107

To report suspected animal cruelty... Laguna Beach Animal Services, (949) 497-0701